

Rhode Island DISTRICT Technology Survey 2011

UPDATE: This SURVEY will CLOSE on FRIDAY, DECEMBER 16, 2011 at 4:00 PM.

DISTRICT Survey

Designed as a comprehensive assessment of the overall technology environment within RI schools, this survey data can assist technology decision makers at both the local and state level. There is a companion survey for **EACH SCHOOL** in the district with **DIFFERENT** questions. (Note: If your district is composed of a single school, you will still complete both the district and the school surveys because the questions are different.)

The Rhode Island Department of Education (RIDE) relies on this survey data to evaluate the extent to which the state and its schools are effectively implementing technology plans and programs. Survey data also helps verify compliance with federal and state technology requirements. In addition, RIDE recently submitted a Capital Improvement request of \$20 million to fund technology infrastructure within Rhode Island's public schools in support of the bold educational reform initiatives outlined in the Department's Strategic Plan. The approval of this funding is currently pending and your response to this survey will help RIDE appropriately allocate if approved, the \$20 million LEA Technology Infrastructure capital request across FY 2013-FY 2017.

The essential questions addressed by this survey are:

- Do we have the infrastructure necessary to utilize technology effectively in teaching and learning as well as the business of schools?
- Do we have the personnel capacity to support the integration of technology into all curricular areas as well as the business of schools?
- Do we provide the necessary professional development and curriculum development to allow technology to be used effectively by students in their thinking and learning as well as personnel in the business of schools?

There are 7 sections to this survey:

- District Demographic Information
- Technology Access: Hardware
- Technology Access: Software
- Technology Security / Disaster Recovery
- Technology Access: Policy
- Technology Access: Parents
- Technology Service and Support

For fiscal questions, please have the appropriate personnel (e.g., superintendent, school/district business officer, principal) verify the cost information prior to survey submission to ensure accuracy. Please be as accurate as possible in all answers, as the data submitted here will be used and referenced at RIDE in planning for the future.

Paper or emailed submissions will *NOT* be accepted.

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* 1. Please enter your district's information.

District:

Address:

Address 2:

City/Town:

State:

ZIP/Postal Code:

Web site:

* 2. Name and Contact Information of the person completing the survey.

Name:

Job Title:

Email:

Phone:

* 3. Number of schools/buildings in your district represented by this survey. This may include schools, administration buildings, annex, etc.

Total number of buildings:

* 4. Number of STUDENTS in your district.

Total number of STUDENTS in your district:

* 5. Number of TEACHERS in your district.

Total number of TEACHERS in your district:

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*6. Number of servers used in your district. (Physical)

Level A - 1 year or less in age

Level B - 2-3 years old

Level C - 4-5 years old

*7. Number of OLDER servers that are still in use.

Level D - 6 years or older

*8. SERVER LOCATION - Please indicate the total number of physical servers available in the district in the following areas: (Combine Levels A, B and C ONLY. Do NOT include Level D)

Elementary Schools

Middle / Jr. High Schools

High Schools

Administration Building

Other

*9. SERVER LOCATION - Of the total number of physical servers listed above, how many are capable of running multiple virtual servers?

Elementary Schools

Middle / Jr. High Schools

High Schools

Administration Building

Other

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*10. USE OF SERVER - Please indicate the number of each type of server. Combine both physical and virtual servers. (Include Levels A, B, and C ONLY)

Backup server	<input type="text"/>
Blackberry Enterprise Server	<input type="text"/>
Collaboration Software Server (e.g., SharePoint, Sakai)	<input type="text"/>
Database server	<input type="text"/>
Desktop Management/Computer Imaging	<input type="text"/>
Directory Service	<input type="text"/>
DNS	<input type="text"/>
Email Server	<input type="text"/>
File Storage	<input type="text"/>
Filter Manager (e.g., 8e6)	<input type="text"/>
Firewall	<input type="text"/>
Generic Applications Server	<input type="text"/>
Print Services	<input type="text"/>
SIS	<input type="text"/>
Storage Area Network (SAN)	<input type="text"/>
Terminal Services	<input type="text"/>
Video Distribution	<input type="text"/>
Web server	<input type="text"/>
Other	<input type="text"/>

*11. How does your district replace and update computers used for instruction?

- Line Item - Replacement Cycle
- Grants
- Donations
- Individual replacement when broken
- Other (please specify)

*12. Replacement/Update of Instructional Computers Annual Cost

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Replacement/Update of Instructional Computers Annual Cost:

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Please answer the following questions about your district's comprehensive student information system (the main system plus any supplemental systems/modules), including the costs associated with each component (if not included in the main system or package). What do we mean when we ask for...

- TOTAL ANNUAL Licensing Fees: what is the total cost or fee your district pays to use the product each year, license or annual fee (list multiple years if there is a difference over time; e.g., year 1 - \$31,000 includes data conversion, year 2 and beyond - \$21,000 includes hosting and support and training)
- ANNUAL PER STUDENT (ADM) License Fee: what is the fee to use the product in terms of cost per student (e.g., \$9.97 annual per student cost includes license, hosting, support)
- TOTAL ANNUAL Hosting Cost: if hosted at the vendor, what does the vendor charge for this (may include portions of personnel salary, hardware maintenance, upgrades, etc.)
- TOTAL ANNUAL Hardware Cost: if hosted within district, what are total annual server / personnel / maintenance / etc. costs (can be approximate)
- TOTAL ANNUAL Support Cost: wherever it's hosted, if there is a separate "help desk" or troubleshooting fee
- Approximate PER PERSON Training Fee: for someone new to the system, approximately how much does it cost to train them (e.g., if there is a yearly training workshop, what is the approximate cost per person to attend?); if this is a yearly fee/cost, enter the flat fee and note to that effect

***13. Please indicate the name of the STUDENT INFORMATION SYSTEM (SIS) software used by your district.**

(An SIS can include some or all of - but not limited to - the following: biographical, contact, demographic, daily / period attendance, student programs participation, appointment calendar, online course registration, report cards, electronic transcripts, mail merged reports and letters, email integration, parent telephone notification system, 3rd party integration through API, etc.)

If you use more than one SIS, please check all that apply.

- | | |
|---|---|
| <input type="checkbox"/> None | <input type="checkbox"/> Chancery SMS |
| <input type="checkbox"/> X2 Aspen | <input type="checkbox"/> SASI |
| <input type="checkbox"/> MMS | <input type="checkbox"/> Infinite Campus |
| <input type="checkbox"/> SchoolMax | <input type="checkbox"/> Rediker (e.g., Admin+, SchoolAdmin, Odyssey) |
| <input type="checkbox"/> PowerSchool | <input type="checkbox"/> Starbase |
| <input type="checkbox"/> Other (please specify) | |

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*14. Student Information System Annual Costs

(if included in another fee, please type "incl" in the box)

TOTAL ANNUAL Licensing Fees	<input type="text"/>
ANNUAL PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Hosting Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in hosting)	<input type="text"/>
TOTAL ANNUAL Support Cost (if not included in hosting)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

*15. Special Education Case Management System

If not included in the main SIS, please fill in the fields below. (e.g., Tienet, RIDE Census, SEAS, CASE, iPlan)

If included in the SIS, please type "incl" in the first box and "0" for all costs.

If none, please type "none" in the first box and "0" for all costs.

NAME of System	<input type="text"/>
TOTAL ANNUAL Licensing Fees	<input type="text"/>
ANNUAL PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Support Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in hosting)	<input type="text"/>
TOTAL ANNUAL Hosting Cost (if not included in hosting)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

*16. Health Module

If not included in the main SIS, please fill in the fields below. (e.g., SNAP)

If included in the SIS, please type "incl" in the first box, and answer "0" for all costs.

If none, please type "none" in the first box and "0" for all costs.

NAME of System	<input type="text"/>
TOTAL ANNUAL Licensing Fees	<input type="text"/>
PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Support Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in support)	<input type="text"/>
TOTAL ANNUAL Hosting Cost (if not included in support)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

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*17. Scheduler

If not included in the main SIS, please fill in the fields below.

If included in the SIS, please type "incl" in the first box, and answer "0" for all costs.

If none, please type "none" in the first box and "0" for all costs.

NAME of System	<input type="text"/>
TOTAL ANNUAL Licensing Fees	<input type="text"/>
PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Support Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in support)	<input type="text"/>
TOTAL ANNUAL Hosting Cost (if not included in support)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

*18. Grade Book

If not included in the main SIS, please fill in the fields below.

If included in the SIS, please type "incl" in the first box, and answer "0" for all costs.

If none, please type "none" in the first box and "0" for all costs.

NAME of System	<input type="text"/>
TOTAL ANNUAL Licensing Fees	<input type="text"/>
PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Support Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in support)	<input type="text"/>
TOTAL ANNUAL Hosting Cost (if not included in support)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

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*19. Asset / Operations Management

If not included in the main SIS, please fill in the fields below. (e.g., SchoolDude, Lawson ERP, QuickBooks)

If included in the SIS, please type "incl" in the first box, and answer "0" for all costs.

If none, please type "none" in the first box and "0" for all costs.

NAME of System	<input type="text"/>
TOTAL ANNUAL Licensing Fees	<input type="text"/>
PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Support Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in support)	<input type="text"/>
TOTAL ANNUAL Hosting Cost (if not included in support)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

*20. Professional Development Tracking System

If not included in the main SIS, please fill in the fields below. (e.g., My Learning Plan, SmartEdu)

If included in the SIS, please type "incl" in the first box, and answer "0" for all costs.

If none, please type "none" in the first box and "0" for all costs.

NAME of System	<input type="text"/>
TOTAL ANNUAL Licensing Fees	<input type="text"/>
PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Support Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in support)	<input type="text"/>
TOTAL ANNUAL Hosting Cost (if not included in support)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

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*21. Parent Portal

If not included in the main SIS, please fill in the fields below. (e.g., EdLine)

If included in the SIS, please type "incl" in the first box, and answer "0" for all costs.

If none, please type "none" in the first box and "0" for all costs.

NAME of System	<input type="text"/>
TOTAL ANNUAL Licensing Fees	<input type="text"/>
PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Support Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in support)	<input type="text"/>
TOTAL ANNUAL Hosting Cost (if not included in support)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

*22. Staff Attendance

If not included in the main SIS, please fill in the fields below. (e.g., AESOP)

If included in the SIS, please type "incl" in the first box, and answer "0" for all costs.

If none, please type "none" in the first box and "0" for all costs.

NAME of System	<input type="text"/>
TOTAL ANNUAL Licensing Fees	<input type="text"/>
PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Support Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in support)	<input type="text"/>
TOTAL ANNUAL Hosting Cost (if not included in support)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

*23. Substitute Finder System

If not included in the main SIS, please fill in the fields below. (e.g., AESOP)

If included in the SIS, please type "incl" in the first box, and answer "0" for all costs.

If none, please type "none" in the first box and "0" for all costs.

NAME of System	<input type="text"/>
TOTAL ANNUAL Licensing Fees	<input type="text"/>
PER STUDENT (ADM) License Fee	<input type="text"/>
TOTAL ANNUAL Support Cost	<input type="text"/>
TOTAL ANNUAL Hardware Cost (if not included in support)	<input type="text"/>
TOTAL ANNUAL Hosting Cost (if not included in support)	<input type="text"/>
Approximate PER PERSON Training Fee	<input type="text"/>

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This section will deal with software used on a district wide basis.

***24. Please indicate which, if any, online or software COMPUTER-BASED ASSESSMENT (including data management tools used for assessment) is used by your district to assess students and/or their needs.**

(Check all that apply if you use more than one. Use the Comments box to list assessments or tools not indicated here.)

- | | |
|---|---|
| <input type="checkbox"/> None | <input type="checkbox"/> Scholastic: Read 180 |
| <input type="checkbox"/> AGS Publishing | <input type="checkbox"/> MCLASS |
| <input type="checkbox"/> Dibles | <input type="checkbox"/> Aimsweb |
| <input type="checkbox"/> Gates MacGinitie | <input type="checkbox"/> ATI |
| <input type="checkbox"/> NWEA MAP | <input type="checkbox"/> PALS |
| <input type="checkbox"/> Renaissance Lrng: Accelerated Math | <input type="checkbox"/> Orchard |
| <input type="checkbox"/> Renaissance Lrng: Accelerated Reader | <input type="checkbox"/> Learning.com |
| <input type="checkbox"/> Scholastic: Reading Counts | <input type="checkbox"/> RTI Direct |
| <input type="checkbox"/> Other (please list) | |

***25. Total Assessment Annual Maintenance Costs**

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

If more than one assessment is used, please list: Name (annual cost), Name 2 (annual cost), etc.

***26. Please indicate which, if any, CURRICULUM MAPPING SOFTWARE is used by any school in your district.**

(Check all that apply.)

- | | |
|--|---|
| <input type="checkbox"/> None | <input type="checkbox"/> Tienet |
| <input type="checkbox"/> Tech Paths | <input type="checkbox"/> Ideas Consulting |
| <input type="checkbox"/> CurriculumMapper | <input type="checkbox"/> Moodle |
| <input type="checkbox"/> Locally developed through Access, FileMaker Pro, etc. | |
| <input type="checkbox"/> Other (please specify) | |

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*27. Curriculum Mapping Software Annual Maintenance Cost

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Curriculum mapping annual cost:

*28. Please indicate which, if any, COLLABORATIVE SOFTWARE TOOLS that are used by any school in your district.

- None SharePoint
- SAKAI/RIEPS Moodle
- FirstClass
- Other (please specify)

*29. Collaborative Software Tools Annual Maintenance Cost

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Collaborative software tools annual cost:

*30. Do you already participate in the consolidated LIBRARY AUTOMATION SYSTEM? (RILINK - Follet Destiny)

- Yes
- No

*31. If not, which LIBRARY AUTOMATION SYSTEM(s) do you use in your district?

- None Sagebrush Spectrum (Winnebago)
- Follet Horizon
- Follet Destiny (local)
- Other (please specify)

*32. Library Automation System Annual Maintenance Cost

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Library automation system annual cost:

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*33. Which INTERNET FILTERING mechanism is used by your district?

- None
- OSHEAN / 8e6 (Centralized)
- OSHEAN / 8e6 (Local appliance)
- Other (please specify)

*34. Filtering Annual Maintenance Cost

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Filtering annual cost:

*35. Please indicate which VIRUS PROTECTION SOFTWARE program is used by any school in your district. (Check all that apply)

- None
- Norton
- McAfee
- Trend Micro
- Other (please specify)
- AVG
- ESET
- Kaspersky
- Microsoft Forefront

*36. Virus Protection Annual Maintenance Cost

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Virus protection annual cost:

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***37. How many FTEs directly support technology in your district? (Note: If you have 2 half time staff, count them as 1 full time staff member.)**

- 1 part time person for the district
- 1 full time person for the district
- 2 full time staff for the district
- 3 full time staff for the district
- 4 full time staff for the district
- 5 or more full time staff for the district (please specify)

***38. Annual DIRECT TECHNOLOGY SUPPORT Personnel Budget**

Please include BOTH base salary and benefit package costs when calculating.

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Total Annual Direct Technology Support Personnel Budget:

***39. Of the FTEs listed above, allocate the PERCENTAGE OF TIME spent in the following areas. (Note: THE TOTAL SHOULD = 100%)**

SIS	<input type="text"/>
Network Administration	<input type="text"/>
Hardware Maintenance	<input type="text"/>
Software Maintenance	<input type="text"/>
Educational Technology Integration	<input type="text"/>
Planning and Management	<input type="text"/>
Data Management	<input type="text"/>
Clerical	<input type="text"/>

***40. Do you use any outside VENDORS TO SUPPLEMENT district technology personnel capacity?**

- No
- Yes (please specify)

***41. Annual Budget for Outside Vendors**

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Annual Budget for Outside Vendors:

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***42. Please indicate the number and (if possible) names of schools that participated in E2T2 and the RI Teachers and Technology Institute (RITTI) during the indicated time periods. (Please enter your answer in this format: Number; School1, School2, School3)**

RITTI Summer 2011:

RITTI Summer 2010:

RITTI Summer 2009-2005:

RITTI Summer 2004-2000:

RITTI and SMART 1999 and prior:

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***43. Is there a district policy or expectation for TEACHERS to use their school/district email address as a primary school communications tool? (Note: The question applies to use of a school or district provided email address, not an email account through hotmail, yahoo, etc.)**

- Yes, this is a policy.
- There is an expectation but not a policy about this.
- No

***44. District email accounts are assigned to: (Check all that apply.)**

- None
- Students (Elementary)
- Students (Middle/Jr. High)
- Students (High)
- Teachers
- Administrators
- Staff
- Other (please specify)

***45. Is there an Acceptable Use Policy (AUP) for technology use in your district?**

- Yes, this is a policy.
- There is an expectation but not a policy about this.
- No

***46. Who is covered in the Acceptable Use Policy (AUP)? (Check all that apply.)**

- None
- Administrators
- Teachers
- Staff
- Students
- Other (please specify)

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***47. Parents receive notification through district technology via AUTO DIAL TO HOMES.
(Check all that apply)**

- | | |
|---|--|
| <input type="checkbox"/> None | <input type="checkbox"/> Alert Now |
| <input type="checkbox"/> Connect-Ed | <input type="checkbox"/> Parent Link |
| <input type="checkbox"/> School Messenger | <input type="checkbox"/> Module in SIS |
| <input type="checkbox"/> One Call Now | |
| <input type="checkbox"/> Other (please specify) | |

***48. Auto Dial to Homes Annual Maintenance Cost**

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Auto Dial to homes annual cost:

***49. Parents receive notification through district technology via EMAIL
ANNOUNCEMENTS. (Check all that apply)**

- | | |
|---|--|
| <input type="checkbox"/> None | <input type="checkbox"/> One Call Now |
| <input type="checkbox"/> Connect-ED | <input type="checkbox"/> Alert Now |
| <input type="checkbox"/> Listserv | <input type="checkbox"/> Parent Link |
| <input type="checkbox"/> School Messenger | <input type="checkbox"/> Module in SIS |
| <input type="checkbox"/> Other (please specify) | |

***50. Email Announcements Annual Maintenance Cost**

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Email announcements annual cost:

***51. Parents receive notification through district technology via TEXT MESSAGES.
(Check all that apply.)**

- | | |
|---|--|
| <input type="checkbox"/> None | <input type="checkbox"/> Alert Now |
| <input type="checkbox"/> Connect-Ed | <input type="checkbox"/> Parent Link |
| <input type="checkbox"/> School Messenger | <input type="checkbox"/> Module in SIS |
| <input type="checkbox"/> One Call Now | |
| <input type="checkbox"/> Other (please specify) | |

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*52. Text Message Annual Maintenance Cost.

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Text message annual cost:

*53. Parents have access through district technology to STUDENT GRADES. (Check all that apply.)

- None
- Module in SIS
- Other (please specify)

*54. Parent Access to Student Grades Annual Maintenance Cost

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Parent access to student grades annual cost:

*55. Parents have access through district technology to STUDENT HOMEWORK. (Check all that apply.)

- | | |
|---|--|
| <input type="checkbox"/> None | <input type="checkbox"/> Tienet |
| <input type="checkbox"/> SchoolNotes | <input type="checkbox"/> RIEPS/SAKAI |
| <input type="checkbox"/> SchoolCenter | <input type="checkbox"/> School web site |
| <input type="checkbox"/> TeacherWeb | <input type="checkbox"/> Sharepoint |
| <input type="checkbox"/> Other (please specify) | |

*56. Parent Access to Student Homework Annual Maintenance Cost

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Parent Access to Student Homework Annual Cost:

***57. Does your district use a firewall?**

- OSHEAN firewall
- Other (please specify)

***58. Firewall Annual Maintenance Cost**

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Firewall Annual Cost:

***59. Does your district have a written DISASTER RECOVERY OR BUSINESS CONTINUITY PLAN in place?**

- Yes
- No

***60. Which, if any, INTRUSION DETECTION SYSTEM is being used in your district to prevent network attacks against vulnerable services, data driven attacks on applications, host based attacks such as privilege escalation, unauthorized logins and access to sensitive files, and malware (viruses, Trojan horses, and worms). (Check all that apply.)**

- | | |
|---|---|
| <input type="checkbox"/> None | <input type="checkbox"/> Osiris HIDS |
| <input type="checkbox"/> Snort | <input type="checkbox"/> OSSEC HIDS |
| <input type="checkbox"/> Endian Firewall | <input type="checkbox"/> TweetyCoaster Little Lady Baby DDoS Shield |
| <input type="checkbox"/> Untangle | <input type="checkbox"/> Flowmatrix |
| <input type="checkbox"/> Bro NIDS | <input type="checkbox"/> Sourcefire |
| <input type="checkbox"/> Prelude Hybrid IDS | |
| <input type="checkbox"/> Other (please specify) | |

***61. Intrusion Detection System Annual Maintenance Cost**

(Enter 0 if there is no cost associated with this item or if it has been calculated elsewhere.)

Intrusion Detection annual cost

***62. Where is your important data backed up?**

- We do not back up important data.
- Data is backed up in a central district location.
- Data is backed up locally at each school.
- Other (please specify)

***63. The district has a RETENTION POLICY for which, if any, of the following district hosted services? (Check all that apply)**

- Email
- Data
- Voicemail
- IM
- Other (please specify)

64. Please tell us any additional information about school technology which you believe is important for RIDE to know.