

Questions and Answers from Part 1 and Part 2 of the March 24 Digital Training

Q: I am not a test coordinator, I am in technology, is this going to help me with setup on the student devices?

A: We will go over high-level information about the technical requirements and resources but not into details about the set-up of the student devices. Tech requirements and information can be found here; <https://digitaltesting.collegeboard.org/digital-preparedness>

Q: Do Teachers (Proctors) need access to TIDE on testing day?

A: Proctor accounts will need to be created in TIDE to be able to administer the assessment on test day in the TA interface. But proctors will not need to access TIDE.

Q: Where do we find the information to changing org and assessment settings on Chromebooks?

A: This instruction can be found in the manuals in the section "Testing Devices".

Q: If a student's device has an issue after test has started, can they switch to another device?

A: Yes, if a student's device malfunctions during the test, and you have additional devices available, we recommend that you switch the device and have the student sign back in and reenter the test session. Submit an irregularity report only if the student loses testing time while switching devices.

Q: Since proctor and coordinator information is in the same booklet, is that why I received an entire box of coordinator manuals for PSAT?

A: Yes, that is correct.

Q: Where can we find copies of the test directions in different languages?

A: <https://digitaltesting.collegeboard.org/resources>

Q: TIDE shows some students who have disenrolled from my school. Do I need to delete them from TIDE?

A: You do not need to delete them from TIDE. You also do not have the option to remove them.

Q: TIDE is missing a few students as well - new enrollments - should I add them in TIDE?

A: You cannot add them in TIDE yourself, they must be registered by RIDE. Ensure eRIDE is up-to-date and RIDE will register them.

Q: Will RIDE delete the students who have been withdrawn from our schools? We don't want the hit for students who are no longer attending.

A: No. Accountability is based on what is in eRIDE, not what is in TIDE.

Q: Do you know the last date eRIDE will update prior to April 13th testing window?

A: RIDE uploads registration files each day, so registrations they submit on April 12 will be in TIDE on April 13.

Q: I have to do my pre-admin on test day. Can a student start the questionnaire then, if needed, finish after the exam?

A: No, there is no save functionality. We'd recommend just waiting until after the test is complete to do the questionnaire.

Q: Is there a digital copy of the Student Questionnaire Guide? We want to do some preview of College Codes. We cannot bring students in on a separate day to do the pre-admin.

A: I think you're looking for the Questionnaire Instructions: <https://digitaltesting.collegeboard.org/pdf/digital-sat-school-day-sqi.pdf>

Q: How do students do pre-admin after the exam? I thought it will be shown in the beginning?

A: You may start with the Reading section and after you finish testing, you can begin the questionnaire after you finish the whole test.

Q: Do students need a secure browser to do the Student Digital Test Preview?

A: No, the Student Digital Test Preview can be done on any device through a regular web browser.

Q: Can students do the Student Digital Test Preview remotely?

A: Yes, the preview can be done remotely. It does not have to be done in school.

Q: Can the "Paired Session" practice be remote as well?

A: Yes, this can be done remotely also. With the teacher logging in as the proctor and providing the session ID to students who are remote - for the simultaneous experience.

Q: Are we able to monitor both PSAT and SAT simultaneously since we will be doing both on the same day?

A: If you're referring to using the reports to monitor both assessments- unfortunately, you will not be able to monitor both assessments in the same reports. Test selection is one of the parameters you will select, and multi-select is not an option. If you are referring to Live Session Monitoring, you will be able to monitor both assessments at the same time.

Q: Can we extend the breaks between sessions for some classes?

A: If you choose to offer extended breaks as part of the spring flexibility options, then you must offer extended breaks to all students. The only exception is if you have students approved for extended breaks and these are the only students using them.