# CollegeBoard

# Operating System Support Plan for Test Delivery System

## 2021–2022

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## Cambium Assessment

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# Introduction

A supported operating system is one for which Cambium Assessment, Inc. (CAI) provides updates to the Secure Browser for that operating system. CAI actively tests the Secure Browser with supported operating systems to ensure compatibility and provides Secure Browser updates as needed when the supported operating systems are updated or as bugs in the Secure Browser are detected and fixed.

This document describes CAI's plan for supporting operating systems during the upcoming test administration and following years. This plan helps districts and schools manage operating system deployments based on the support timelines.

# Support Plan for Operating Systems

Table 1 lists the operating systems and the anticipated end-of-support dates. The shaded cells in Table 1 indicate the following:

- <mark>Yellow shading & underlining</mark>—CAI ends support for operating systems after the 2021-2022 school year.

- *Gray shading & italics*—CAI ends support for operating systems after the 2022–2023 school year.

Table 1. Supported Operating Systems

| Supported Operating System | Release Date | Anticipated End-of-Support Date | Notes |
|---|---|---|---|
| Windows[a] | | | |
| *8.1 (Professional & Enterprise)* | *Oct. 2013* | *End of 2022-2023 School Year* | CAI's support for each Windows operating system ends ten school years after its release date. For the most part, this coincides with Microsoft's official end-of-life policies for its operating systems. |
| 10 (Educational, Professional, & Enterprise (Versions 1909-20H2, 21H1[b])) | July 2015; rolling | End of 2025-2026 School Year | |
| 11[b] | Expected late 2021 | To be determined | |
| *Server 2012 R2* | *Oct. 2013* | *End of 2022-2023 School Year* | |
| Server 2016 R2 | Oct. 2016 | End of 2025-2026 School Year | |
| macOS[a] | | | |
| <mark>10.13</mark> | <mark>Sept. 2017</mark> | <mark>End of 2021-2022 School Year</mark> | |
| <mark>10.14</mark> | <mark>Sept. 2018</mark> | <mark>End of 2021-2022 School Year</mark> | |
| *10.15* | *Oct. 2019* | *End of 2022-2023 School Year* | |

| Supported Operating System | Release Date | Anticipated End-of-Support Date | Notes |
|---|---|---|---|
| 11.4-11.6 | Nov. 2020 | End of 2023-2024 School Year | As long as Apple continues to release new versions of macOS annually, CAI will support the five latest versions in 2021-2022. By Fall 2022, CAI will transition to a support policy of four active versions of macOS. |
| 12[b] | Expected fall 2021 | End of 2024-2025 School Year | |
| Linux[c] | | | |
| Fedora 32 LTS (Gnome) | April 2020 | End of 2021-2022 School Year | Official Fedora support typically ends one to two years after a release. |
| Fedora 33 LTS (Gnome)[b] | Oct. 2020 | End of 2021-2022 School Year | |
| Ubuntu 18.04 LTS (Gnome) | April 2018 | End of 2022-2023 School Year | Ubuntu typically supports long term support (LTS) distributions for five years after a release. |
| Ubuntu 20.04 LTS (Gnome) | April 2020 | End of 2023-2024 School Year | |
| iPadOS | | | |
| 13.7 14.5-14.8 15.1 | Sept. 2019; rolling | CAI supports the three most recent major releases of iPadOS. | Supported iPads: All 9.7" or larger iPads running a supported version of iPadOS. |

| Supported Operating System | Release Date | Anticipated End-of-Support Date | Notes |
|---|---|---|---|
| Chrome OS[d] | | | |
| 91+ | June 2021; rolling | For any given school year CAI will support the latest version of Chrome OS available during the summer months and all subsequent versions until the following summer. For example; if Chrome 91 is released in June, it and all versions of Chrome after it will be supported until July of the following year. | Google releases new versions of Chrome OS every four weeks. Support may require updating the Chrome kiosk application. |

a   If Microsoft or Apple ends support for an operating system sooner than six years after its release, then CAI will stop supporting that system one full school year after support ends.

b   Support for this version is anticipated upon the completion of testing following its release.

c   For Linux distributions, CAI will end support at the end of a full school year after the official distributor's announced end-of-life support date.

d   CAI will support any device that Google actively supports for auto-update. CAI will not support any device that Google does not support for auto-update. Information on Google's auto-update policy, including currently supported devices, can be found at https://support.google.com/chrome/a/answer/6220366.